

Reference: FOI 860945931

Thank you for your request for information, which was received by Achieving for Children (AfC) on 29/07/2026. Apologies for the delay. Your request has been considered under the Freedom of Information Act 2000 (FOIA). This response covers the three boroughs for which AfC provides education welfare services: the Royal Borough of Windsor and Maidenhead (RBWM), Kingston upon Thames, and Richmond upon Thames.

The Request

I am writing to request information under the Freedom of Information Act 2000 regarding Education Otherwise Than At School (EOTAS) provision within your Local Authority.

Please provide the following information for the most recent academic year or financial year for which data is available.

1. How many children and young people are currently receiving an EOTAS package funded or commissioned by your Local Authority?

2. Does the Local Authority commission external providers to deliver EOTAS provision?

o If yes, please state Yes/No.

o If recorded, please provide the number of external providers currently commissioned.

3. Does the Local Authority maintain an approved provider list or framework for EOTAS services?

o If yes, please provide a copy or a link if publicly available.

4. How many formal complaints relating to EOTAS provision were received during the last 12 months?

5. Does the Local Authority record instances where EOTAS provision has not been delivered in full?

o Yes / No.

6. If recorded, please provide:

o The number of EOTAS packages where one or more elements of the agreed provision were not delivered.

o The number of missed or undelivered sessions (if this information is routinely reported).

7. Does the Local Authority currently hold a waiting list for children awaiting:

o an EOTAS package; or

o the commencement of any part of an agreed EOTAS package?

If yes, please provide the number of children on each waiting list.

8. Does the Local Authority currently have unfilled vacancies for professionals delivering EOTAS provision (including therapists, tutors or specialist teachers)?

o Yes / No.

o If recorded, please provide the total number of vacancies.

9. During the last financial year, what was the total amount spent by the Local Authority on externally commissioned EOTAS provision?

10. Please provide copies of any current commissioning strategy, procurement strategy, framework agreement or approved provider documentation relating to EOTAS provision.

11. If the Local Authority is planning to procure additional EOTAS providers within the next 12 months, please provide details of any planned procurement exercises or tender opportunities that have already been approved or published.

12. During the last 12 months, how many EOTAS packages have required the Local Authority to source a new provider because the existing provider was unable to continue delivering the agreed provision?

If any information requested is not held, please state this.

If any part of this request would exceed the appropriate cost limit under Section 12 of the Freedom of Information Act 2000, please provide the remaining information and advise how the request could be refined.

The Response

Please find the spreadsheet attached.

Section 12(1) — Exceeds Appropriate Limits

The figure you have requested is not held in a discrete, searchable field within our financial data system. The system records all expenses; it does not separately record those under EOTAS, these expenses can be included in all placements arrangements under 'Other'. The only way to identify the information would be to review each relevant expense record and read the details to determine.

Section 12(1) of the Freedom of Information Act 2000 provides that a public authority is not obliged to comply with a request where the cost of doing so would exceed the appropriate limit. That limit is £450, calculated at £25 per hour, equating to 18 hours of staff time, under the Freedom of Information and Data Protection (Appropriate Limit and Fees) Regulations 2004. The activities that may be counted are determining whether the information is held, locating it, retrieving it and extracting it.

This exceeds the appropriate limit, and I am refusing to comply with this element of your request under section 12(1).

Your rights

If you are dissatisfied with this response, you may request an internal review by contacting **foi.sar@achievingforchildren.org.uk** within 40 working days of the date of this letter. If you remain dissatisfied following the internal review, you may appeal to the Information Commissioner's Office at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow,
Cheshire, SK9 5AF

Tel: 0303 123 1113 · Web: www.ico.org.uk

Yours sincerely,

IG Team
Information Governance Support
Business Services and Transformation

Email: foi.sar@achievingforchildren.org.uk

For information regarding how we collect and use personal data, and who we may share information with click the link:

<https://www.achievingforchildren.org.uk/pages/privacy-and-data-protection/privacy-notices-list/privacy-notice-for-information-governance>

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